

BOYD FLOTATION
“Limited” Warranty Dealer Exchange Program

Model	Full Replacement	50% Trade-In	20% Trade-In
Night Rest	0-2 Years	3-6 Years	7-10 Years
Fiber 1000, Hydro Guard, Regency 1, Tranquility 1, Tranquility 2	0-3 Years	4-8 Years	9-12 Years
Fiber 2500, Elite Plush, Marquis, Perfection Regency 2, Regency 3, Sentry, Tranquility 3, Tranquility 4	0-4 Years	5-10 Years	11-15 Years
Brick, Comfort Supreme, Comfort Firm, Comfort Firm Lumbar, Fiber 3500, Dual Fiber 3500, Fiber 4500 Dual Fiber 4500, Monarch, Regal Plush, Regency 4, Regency 5	0-5 Years	6-10 Years	11-17 Years
Firm Rest 650, Firm Rest 1050, Lumbar Supreme, Tranquility 5, Tranquil Support	0-5 Years	6-12 Years	13-20 Years

Trade-In Value of Current Manufacturers Suggested Retail Price

1. In addition to the above, sales & use taxes, shipping & handling charges are the responsibility of the consumer. Consumer is required to deliver damaged product to the authorized dealer. This warranty applies to first time purchasers only and is valid only when accompanied by the original purchaser's sales receipt showing original date of purchase and location of purchase. Replacements under warranty revert back to date of original purchase for future warranty consideration.

2. All flotation mattresses must be used with a mattress pad, approved rigid supporting frame, approved vinyl safety liner installed to meet top edges of the frame, approved waterbed U.L. heater and approved waterbed conditioner. (Approved means meeting the standards of the State of California.)

3. This warranty applies to defects in the seaming workmanship only. It DOES NOT apply to tears, punctures or cuts caused by accidents, abuse, improper installation of components or any negligence by the consumer or user, or to damage caused by the malfunction of other components. Sub-components not manufactured by Boyd Flotation are warranted by their respected manufacturers and are not covered by this limited warranty. See sub-component warranties of mattress, heater, massage units, etc... Boyd Flotation or its authorized dealer can accept or reject warranty claims based on its findings. Mattress limited warranty applies in normal residence use only.

4. This warranty is limited to product repair or replacement (to be determined by Boyd.)

Certain items are not covered by this warranty. These include, but are not limited to the following:

1. Components damaged or stained by water spillage or Moisture
2. Boyd Flotation disclaims liability for any aspect of installation, and any inconvenience caused by a defective part of a component.
3. Because the consumer controls the end use and maintenance of the water containing portion of this product, Boyd Flotation disclaims all liability for damages caused by use or misuse of this bed.
4. Tears, punctures, or any damages caused by improper installation, moving of the bed or use.
5. Failures attributed to improper design or function of associated waterbed components.
6. Components subjected to abuse including abuse intended to simulate failure.
7. Damages caused by shipper, dealer, installation crew or consumer.
8. Bedding sold “as is” or floor models.
9. Comfort Preference.

To make a claim, return the defective part along with your original sales receipt to a Boyd Flotation dealer. If there is not a dealer in your area, send a copy of the original sales receipt, the defective part, a cashiers check for shipping & handling along with a brief description of the problem to : Boyd Flotation, 2440 Adie Rd., St. Louis, MO. 63043. All items must be sent postage prepaid along with \$15.00 to cover the cost of shipping and handling for items that can be sent via UPS. All other items will be charged the actual freight cost. Repairs or replacement will be made at the company's option. This is the entire exclusive express limited warranty. The manufacturer neither makes nor is responsible for any other warranties, either expressed or implied, including those of retailing dealers. **Any and all liability for breach of warranty, as well as damages for incidental or consequential losses including but not limited to water damages, are expressly denied.**

Warranty return is limited to only the single affected component
BOYD FLOTATION, 2440 ADIE RD, ST. LOUIS, MO 63043 – 314-993-2693