

The *seatability* Warranty.

A close-up photograph of a man's eye, looking slightly to the right. The eye is brown and has some wrinkles around it, suggesting an older man. The background is a soft, out-of-focus blue.

Our commitment,
Your peace of mind.

A warranty is about honor. So are we. That is why we offer the Seatability Ten Year Limited Warranty. Each and every piece of each and every chair is guaranteed to be free from manufacturing defects, from the lowliest bolts and screws to the most sophisticated gears and hydraulics. Should any problems arise, we'll immediately replace or repair your chair at no cost to you for shipping and labor.

We will make sure that your chair serves as your comfortable companion throughout your career. We work hard to maintain our reputation as the best in customer service. So relax and take a few spins in your comfortable new chair!

seatability 
sit with us.

Warranty

Seatability warrants that the products listed below shall be free from defects in material and workmanship for the duration listed, counted from the date of manufacture for the original purchaser of the product with proof of purchase. Seatability will repair or replace, at its discretion, to the original purchaser only, any defects in products, parts, or components resulting from standard use (indoor seating for one person for eight hours a day, five days a week). Seatability will not elect replacement unless repair is not commercially practical.

Warranty coverage IS provided as follows:

10 Years

- Metal frame
- Aesthetic plastic pieces

3 Years

- Casters
- Gas lift/glides
- Elasticity system bands
- Fabric/foam
- Tilt mechanisms
- Bolts/screws
- Branding material/adhesives
- Armrest mechanism

Warranty coverage is NOT provided for the following:

- Damage caused by the carrier in transit
- Discoloration of plastic, metal or fabric
- Any modifications or attachments to the product not approved by Seatability, or any damage to product caused by such modifications
- Products not assembled, used, or maintained in accordance with instructions and warnings as provided by Seatability
- Products used for rental purposes
- Products damaged due to negligence or abuse
- Products exposed to extreme environmental conditions or acts of God

Any shipping charges incurred for products under warranty shall be paid for by Seatability. The customer shall be responsible for appropriate disposal of any components or products rendered unnecessary by warranty service.

Seatability shall not be liable for loss of time, inconvenience, commercial loss, or incidental or consequential damages.