



10-year August Lotz/Universal Comfort Futon Mattress Limited Warranty

August Lotz, Inc. warrants that its futon mattresses are free from defects in materials and workmanship for a period of ten (10) years from the date of manufacture under normal use. August Lotz further warrants that its all form futon mattress' (9000 series) will keep their shape, withstanding body impressions, for a period of ten (10) years from the date of manufacture under normal use. August Lotz's obligation under this warranty is strictly limited to repairing or replacing, at its option, futon mattresses found to be defective upon inspection by August Lotz. Mattresses that have a pre-upholstered custom cover have a warranty of (3) years from the date of manufacture. Under all circumstances and with all products the customer must return the futon mattress to the August Lotz factory for inspection, with the date of manufacture tag attached, and is responsible for all shipping charges and service fees to/from the factory. This warranty does not cover defects resulting from normal wear and tear, misuse, burns, damaged by ring, blood or moisture, neglect, failure to observe maintenance procedures, improper use, failure to properly store, transport or handle or acts of God.

This warranty is expressed in lieu of other warranties, guarantees, or liabilities, expressed or implied. Any warranties of merchantability and fitness for a particular purpose are excluded, and all incidental and/or consequential damages are excluded from this warranty.

This warranty shall become effective only upon August Lotz's receipt of a warranty registration card, fully completed by the customer at the time of purchase. August Lotz makes no other expressed warranties other than those set forth herein.