

I LOVE ONE OF THE PIECES, BUT CAN I GET IT IN A DIFFERENT FINISH OR SIZE?

What is in our Designer Series section are the only sizes and finishes that are available. However, we do have the ability to work with large custom orders for contract or hospitality jobs. We can even create custom and exclusive designs. Contact your local representative or our office for further details on custom orders. If you are looking for flexibility in size and finish, may we suggest our Custom Collection vanities.

ARE THE VANITIES WATERPROOF?

They are water resistant, not waterproof. They should be treated like any other piece of fine furniture in your home. They will withstand daily use, just not abuse. Most of our customers have used the wood tops that come with the piece. Although not necessary, for the longevity of the finish, we do recommend the installation of solid surface material like granite or marble.

WHICH SINKS FIT IN WHICH PIECES?

We have tried to suggest a number of popular sinks from leading national manufacturers that should work well with and complement our pieces. You can find a reference sheet in this catalogue.

CAN I SPECIFY CUSTOM CUTS FOR A SPECIFIC SINK OR FAUCET?

Yes, if the sink and faucet works within the maximum allowable spacing, Cole & Co. is happy to do custom cuts. In order to do this properly, we must have the sink itself or a paper template.

HOW ARE THE VANITIES CONFIGURED?

Due to the complexities of the designs and the number of different pieces in the collection, there are a variety of ways we convert or configure each piece. We follow certain parameters for the interior dimensions, removing only as much as needed from the interior of the piece to aid in plumbing installation, while at all times, maintaining as much storage as possible for the consumer's use.

WHERE ARE THE PIECES MADE?

Most of our Designer Series comes directly from the world's leading manufacturers of fine furniture. They are made individually by hand and imported from overseas. In addition, some of our pieces are exclusively designed by Cole & Co. and manufactured in the United States and abroad.

CAN I ORDER A PIECE WITH A STONE OR MARBLE TOP?

Due to the complexity of stone as a natural material we offer natural stone tops with only a few of our pieces. However, Cole & Co. is working toward forging relationships with stone suppliers who will have templates of our pieces and be able to offer a wide selection of tops for our customers.

HOW AND WHAT ARE THE PIECES MADE OF?

When purchasing Cole & Co. vanities, you will have peace of mind that you're choosing furnishings of enduring quality. Caring craftsmen pay attention to every detail such as: 1) All drawers include wood-on-wood glides for smooth, efficient operation, and all touching drawer guide parts are waxed for smooth and quiet operation; 2) Strength and durability are supplied by mortise and case construction reinforced with glue and metal fasteners;

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3) Solid lumber and select wood veneers are carefully chosen to permit consistent finishing as use of veneers enables more decorative looks unattainable with solid wood. Veneers, which are used only on flat surface areas such as the case tops and sides, also add weight, strength and dimensional stability; and lastly, 4) Up to 30 finishing steps, including 13 steps of hand-sanding and accenting are used with physical distressing done by hand to insure an authentic, antique look. In addition, all items receive two to three full coats of lacquer for extra depth and durability.

HOW ARE ORDERS SHIPPED?

Our vanities are shipped through a company well versed in the transportation of furniture and fine antiques. Pieces are sent boxed and palletted to any location, including directly to a customer's home. All shipments are sent freight prepaid from our warehouse in Dallas, Texas and the freight is billed to the dealer.

HAVE I SEEN THE SAME PIECE OF FURNITURE IN A FRIEND'S HOME?

You may have. We have purposely aligned ourselves with the world's best manufacturers of fine furniture. Our manufacturers sell directly to fine furniture showrooms throughout the country the same way they sell to us. The difference is, we convert each piece by hand for use as furniture for the bath, while maintaining the ability for use of storage – much the same way fine antiques have been used in this way for years. Each piece is thoughtfully configured for ease in plumbing installation.

There is a great deal of labor involved that save our dealers, designers and customers time and hassle.

THANK YOU SO MUCH FOR YOUR INTEREST IN COLE & CO. PLEASE FEEL FREE TO OFFER COMMENTS OR SUGGESTIONS AT ANY TIME. WE ARE HERE FOR OUR CUSTOMERS AND DEALERS... AND WITH YOUR INPUT, WE CAN KEEP OFFERING YOU THE BEST IN THE ART OF DESIGN FOR THE KITCHEN & BATH.

Sincerely,



Christopher K .Cole
President