

WHAT'S INCLUDED IN THE BATHROOM IN A BOX VANITY PACKAGE?

Each item has a description that details what is included. It is usually the vanity, a drop-in or undermount sink, a wood or stone top and backsplash, and a faucet.

WHAT IF I DON'T WANT THE SINK OR FAUCET THAT IS INCLUDED IN THE BATHROOM IN A BOX VANITY?

These items are boxed at the factory and therefore include all items featured. The faucet is boxed separately and the sink is attached to the vanity with a removable mending plate. There is no discount for unused items. Cole & Co. is unable to process returns or unused items for credit.

WHAT IS THE WARRANTY ON THE VANITY?

There is a one year limited warranty on the vanity and top. Defective product is covered, however, abuse of vanity including water damage is not covered under the limited warranty.

WHAT IS THE WARRANTY ON THE SINK?

There is a one year warranty on the sink.

HOW DO I MAINTAIN THE BRASS SINK?

Brass sinks can give long lasting service and beauty if handled and maintained properly. Brass and copper are durable materials; however, they are soft and can be scratched, scuffed and dented fairly easily. Keep that in mind when bringing glasses, utensils and cleaning materials into contact with the sink.

For ordinary cleaning, use nothing but a soft, clean cloth and mild dish detergent followed by a thorough clear water rinse. Wipe dry with a clean, soft cloth.

Stains and tarnish should be removed with a small amount of good quality brass cleaner. Rub lightly to lift the discoloration, let dry, then polish with a soft, clean, dry cloth.

Minor surface scuff and very light scratches can be removed with a fine automotive rubbing compound followed by brass polish.

Deeper scratches may require wet sanding with "wet or dry" sandpaper followed by rubbing compound, finished with brass polish. The severity of the scratch determines the coarseness of the sandpaper with which to start. For very deep scratches we suggest starting with 220 grit followed by grits of 320, 400 and 600 progressively. In all cases use the finest grit that will work to remove the scratch.

HOW DO I CLEAN THE GREEN FILM WHICH CAN FORM ON THE SURFACE OF THE BRASS SINK?

Over a period of time the solid brass sink may oxidize, resulting in a green film forming on the surface of the sink. It can be easily cleaned with a soft brush and toothpaste.

HOW DO I CLEAN THE BRASS SINK OTHER THAN USING A BRASS CLEANER?

Mix the following into a paste:  
1 teaspoon salt, 1 cup white vinegar and 1 cup of flour  
Apply paste to the brass sink and rub vigorously. Wash in soapywater, rinse and dry.

IS THERE A PROTECTIVE COATING ON THE BRASS SINK? WILL IT HOLD UP AGAINST "HARD" WATER, OR WILL IT CAUSE DISCOLORATION? HOW DURABLE IS IT?

The protective coating on the brass sink is called Acrylic-Epoxy-Melamine-Baing Coating.  
It can hold up against "hard" water.

HOW DO I CARE FOR THE MARBLE AGAINST SCRATCHES AND STAINS?

To preserve the quality of the stone surface, following these few basic steps will help you enjoy and protect your investment for years to come. The stone surface is porous. Spills should be immediately soaked up with a paper towel and wiped dry to avoid staining. Avoid setting abrasive items directly on the stone surface.

Clean stone surfaces with a few drops of neutral cleaner, stone soap or a mild liquid dishwashing detergent and warm water. Too much cleaner can leave a film or cause streaks. Do not use products that contain lemon, vinegar or other acids. Rinse the surface thoroughly after washing with the soap solution and dry with a soft cloth. Do not use scouring creams or powders, which contain abrasives and may scratch the surface.

We also recommend the application of a sealer on your vanity top.

WHAT TYPES OF FINISHES ARE USED ON THE VANITIES? ARE THEY RESISTANT TO MOISTURE?

The outer wood finish used, nitrocellulose, as well as the inner wood finish, polyurethane, are both waterproof. We do recommend treating your vanity as a piece of fine furniture by wiping up spills immediately and not exposing it to direct sunlight which can cause fading.

WHAT ARE OTHER METHODS OF HOUSEHOLD MAINTENANCE FOR THE VANITY?

For the household maintenance, you may use a cleansing wax for the wood finish.  
We also recommend dusting your vanity frequently with a clean, soft, dry, lint-free cloth, as well as polishing approximately every six months. Clean the surface by rubbing in the direction of the grain.

Avoid extreme changes in temperature by placing pieces away from radiators, heat and air vents.

Clean up excess water and spills immediately. Use a blotting rather than a wiping action.  
Water left over a long period of time will cause white spots in the finish.  
Alcohol, perfume, after-shave and medications can also cause severe finish damage.

WHAT IS THE WARRANTY ON THE FAUCET?

There is a five year warranty on the faucet.

WHAT IF I AM MISSING A FAUCET PART OR HAVE A DEFECTIVE FAUCET PART?

Cole & Co. will secure a replacement part for your missing or defective faucet item.