

LOFTGOODS WARRANTY

Domestic and Canada

Congratulations. By purchasing Loftgoods upholstery you've demonstrated remarkable good taste and, we don't mind saying, commendable intelligence. Loftgoods is out to change the way the world looks at upholstered furniture and your purchase shows you're the kind of forward-thinking individual who embraces innovation. You deserve a pat on the back, and a fair warranty that doesn't take a lawyer to decipher. We believe so completely in the quality of our product, we can keep our warranty pretty simple:

We guarantee our workmanship for life.

We endeavor to find and work with the best materials. Should any of the following fail within the time indicated, we will, at our discretion, replace or repair the component: frame, ten years; seat springs, platform construction, sofa bed mechanism, mattress springs, five year; seat cushion cores, two years; upholstery and mattress ticking, one year. There are no warranties, implied or otherwise, including warranties of fitness and merchantability, beyond those indicated above.

Keep in mind: this warranty covers the original purchaser only so you need to keep your sales receipt. The warranty does not cover abuse of the product; cuts, burns, spills, rips, nicks, pet mishaps, that sort of thing. Nor does this warranty cover incidental or consequential damage arising from your use or your inability to use the product. These products are built for normal household use, so if you use the furniture in a commercial or rental setting, it voids the warranty. Seat cushion cores and polyester wraps will lose some of their resiliency over time. This isn't failure. Flattening is common to all cushions. Changing your mind about a fabric is not a valid claim. Sorry. To prolong the life of your product and protect your warranty, refer to the care and repair document.

BE SURE TO VALIDATE YOUR PURCHASE by submitting your warranty registration. It will make warranty reconciliation, should one come up, much easier. Initiate all claims by contacting Loftgoods' customer service by mail, e-mail or phone:



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